

FINDINGS

Responsible Disclosure Policy

UNIT01 d.o.o.

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Canonical web version:

<https://getfindings.com/trust#responsible-disclosure>

Responsible disclosure

UNIT01 d.o.o. ("Findings", "we", "us") welcomes good-faith security reports from researchers, customers, and partners. This policy describes how to report vulnerabilities in Findings-owned websites and applications.

Third-party services (payment processors, AI providers, hosting vendors) are out of scope unless the issue is introduced by Findings configuration on our domains.

2. In scope

- <https://getfindings.com> and subdomains
- Findings web application and authenticated API surfaces operated by us
- Findings mobile applications distributed under our brand

3. Out of scope

- Social engineering, phishing, or physical attacks
- Denial-of-service or load tests against production
- Issues in third-party services we do not control
- Missing security headers without demonstrated exploitability
- Reports from automated scanners without a verified, exploitable finding

4. Program rules

When testing, you must:

- Use only accounts you own or our designated test accounts
- Not access, modify, or exfiltrate other users' data
- Not degrade the experience for other users
- Stop immediately if you encounter personal health information (PHI) or payment data beyond your own account
- Give us reasonable time to remediate before public disclosure

Do not perform destructive testing, ransomware simulations, or persistence on our systems.

5. How to report

Email hello@unit01.dev with subject line "Security vulnerability report". Include:

- Affected URL, app version, or API endpoint
- Vulnerability type and estimated impact
- Step-by-step reproduction instructions
- Suggested remediation if known
- Your contact information for follow-up

We aim to acknowledge reports within three business days and will keep you informed of status on a reasonable basis.

6. Safe harbor

If you make a good-faith effort to comply with this policy, we will not recommend legal action related to your research. We reserve all legal rights if testing violates this policy or applicable law.

We do not offer a paid bug bounty at this time. We may recognize valuable reports at our discretion.

7. Confidentiality

Do not publicly disclose vulnerabilities until we have confirmed remediation or agreed on coordinated disclosure timing. By submitting a report, you grant us permission to use the information to improve our security.

8. Contact

Security reports: hello@unit01.dev. General privacy: hello@unit01.dev. Trust center: <https://getfindings.com/trust>.

